

## WARRANTY CONDITIONS

This extended warranty only covers Caroma Industries Limited ("Caroma") products, and does not extend to products which you have selected outside our Product range.

This extended warranty only applies to defects which have arisen solely from faulty materials or workmanship in the Products and does not apply to other defects which may have arisen as a result of, without limitation, the following: accidental damage, abuse, misuse, maltreatment, abnormal stress or strain, harsh or adverse weather conditions, including excessive water pressure or temperature, or neglect of any kind of the Products. Alterations and repairs of the Products other than by an accredited and licensed service agent or technician are not covered. For the avoidance of doubt, attachment of accessories or use of non-genuine replacement parts other than those manufactured or approved by Caroma are not covered by this extended warranty.

This extended warranty for the Products commences from date of purchase or for new buildings on the date of handover for the relevant period set out in the warranty periods table.

In addition to this extended warranty, certain legislation (including the ACL) may give you certain rights which cannot be excluded, restricted or modified, this extended warranty must be read subject to such legislation and nothing in this warranty has the effect of excluding, restricting or modifying those rights.

### Warranty Claims

To make a warranty claim, the following documentation must be posted or faxed to Caroma (contact details listed below):

- Proof of Purchase ("POP");
- handover documentation for new homes,
- Warranty Certificate or equivalent documentation must be supplied for warranty claims to be considered.
- Your contact details.

If the Product has not been installed, the Product can be returned with POP, to the place of purchase. If the cost of returning any defective parts is unreasonable, please contact Caroma on the telephone number listed below so that, if appropriate, we can arrange a collection.

Caroma Industries Limited contact details are as follows:

GWA Bathrooms & Kitchens  
1 Melito Court  
Prestons  
NSW 2170  
Phone: 13 14 16  
Fax: 1800 818 346  
enquiries@caroma.com.au

**NOTE:** The extended warranty only applies to the original owner and is not transferable.

Should any warranty claim be made and attended to by a Caroma authorised Service Agent and that in the opinion of the Service Agent or Caroma, the problem was from faulty installation or use of the Products in conjunction with products of another manufacturer or from some other cause other than a manufacturing defect of the goods for which Caroma is responsible. Caroma Industries Limited reserves the right to charge a service fee for each service staff attending the premises where Products have been installed.

As part of Caroma's commitment to continuous improvement, Caroma reserves the right to make changes to its Products at any time.

Caroma requires adequate access to Products, fittings and fixtures to undertake extended warranty repairs. Caroma will not be responsible for any consequential damage or costs where adequate access to Product fittings & fixtures is not accessible.

Caroma reserves the right to provide minor components as 'Parts Only' to the customer.

### Consequential loss

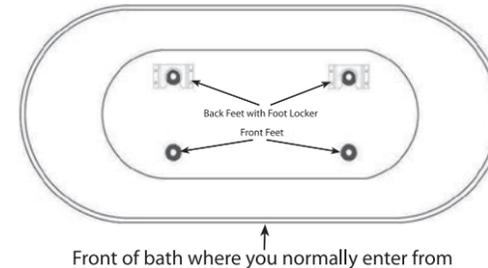
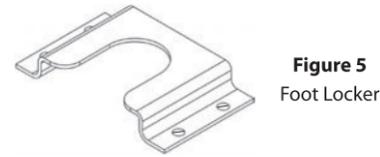
To the extent permitted by law, Caroma will not be liable for any loss or damage to furniture, floor coverings, walls, fixtures or any other consequential loss of any kind caused by any defect in the Products or components.

### This Extended Warranty shall be void for the following reasons:

1. A customer's inability to provide POP or equivalent documentation.
2. If:
  - Products are not installed by a licensed plumber and/or electrician.
  - Products are not installed to relevant National Standards and State Regulations.
  - Products are not installed in accordance with the manufacturer's installation instructions.
  - Water pressures and or temperatures that exceed stated limitations as per the product installation instructions.
  - Fair wear and tear, including scratching from cleaning etc.
  - Inappropriate or non-approved connection fittings connecting Products to sewer.
  - Non written approved modifications to the Products.
  - Products used for incorrect applications, non-potable water etc.
  - Damage as a result of obstructions due to inadequate flushing of system before use and problems caused by water supply (including silt, corrosion and excess water pressure).
  - Service or repairs with non-standard replacement parts previously undertaken without Caroma written approval.

### For Flexible Connector Installation

Simply drill and secure the foot lockers to the floor where the two back feet of the bath will be positioned on installation. The back feet of the bath are the two feet opposite to where you would normally enter the bath from. Refer figure 6. Please consider compliance with local authority water proofing regulations when installing footlockers.



Front of bath where you normally enter from  
**Figure 6**  
Freestanding Bath with Footlockers

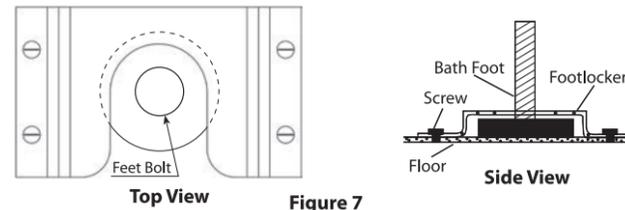
### STEP 5

#### For Smart Waste Installation

Position bath on the floor marking as marked on step 2 and apply silicone around the base surrounding of the bath, as illustrated in figure 8.

#### For Flexible Connector Installation

Slide the bath into position for the back feet to glide under and into the footlockers. Make sure that flexible connector is not kinked upward on installation, as this will result in drainage issue. Refer to Figure 7. Apply silicon around the base surrounding of the bath.



**Figure 7**  
Foot installation to footlocker



**Figure 8**

Silicon applied around base surrounding of bath.

### STEP 6

Rest the bath for a minimum 24 hours to let the silicon to fully cure.



### In Australia

For more information call 1300 CAROMA  
or go to [www.caroma.com.au](http://www.caroma.com.au)

\* For full warranty terms and conditions,  
please visit [www.caroma.com.au](http://www.caroma.com.au)

### In New Zealand

For more information call 09 279 2700  
or go to [www.caroma.co.nz](http://www.caroma.co.nz)

\* For full warranty terms and conditions,  
please visit [www.caroma.co.nz](http://www.caroma.co.nz)

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## Freestanding Bath Care & Installation Guide

This manual has to be left with the end user

### WARNING:

Before commencing Installation, please read these instructions carefully. Installation must comply with all State By-Laws and any requirements imposed by local authorities.



Date: 26/08/2020  
Revision No: 2

